

South Lakeland District Council

# Parking Annual Report

2015/2016



## Glossary of terms

<b>PCN</b>	Penalty Charge Notice
<b>NtO</b>	Notice to Owner
<b>CEO</b>	Civil Enforcement Officer
<b>TRO</b>	Traffic Regulation Order 2004 (as amended)
<b>SLDC</b>	South Lakeland District Council
<b>TPT</b>	Traffic Penalty Tribunal

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Photo credits: Tamara Dutton-Rea Kendal Festival of Food, Edwardian Festival and Kendal Mountain Festival.

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## Foreword



I am delighted to introduce South Lakeland District Council's Parking Annual Report covering 2015-16, which provides financial and statistical information for operations on over 50 car parks in the district.

Although the district is a large geographic area, the resident population is relatively small and is boosted by millions of visitors from the UK and from overseas. The report shows how we work in partnership with many organisations, and how parking is part of the economic development of our area.

It is also clear that the council has increased flexibility for the motorist by introducing new permits or tariffs this year. There has been no increase in overall tariffs since 2011-12.

The end of 2015 proved to be unprecedented for this council, with the devastating effects of Storm Desmond, when many properties and businesses were flooded. The council oversaw a huge logistical operation to help affected communities. In Parking, we suspended charges at Grasmere and then introduced a low tariff for all-day parking to encourage visitors until the A591 was re-opened.

All the money raised in the district from parking charges is used to improve the parking infrastructure and provide other services which the public values.

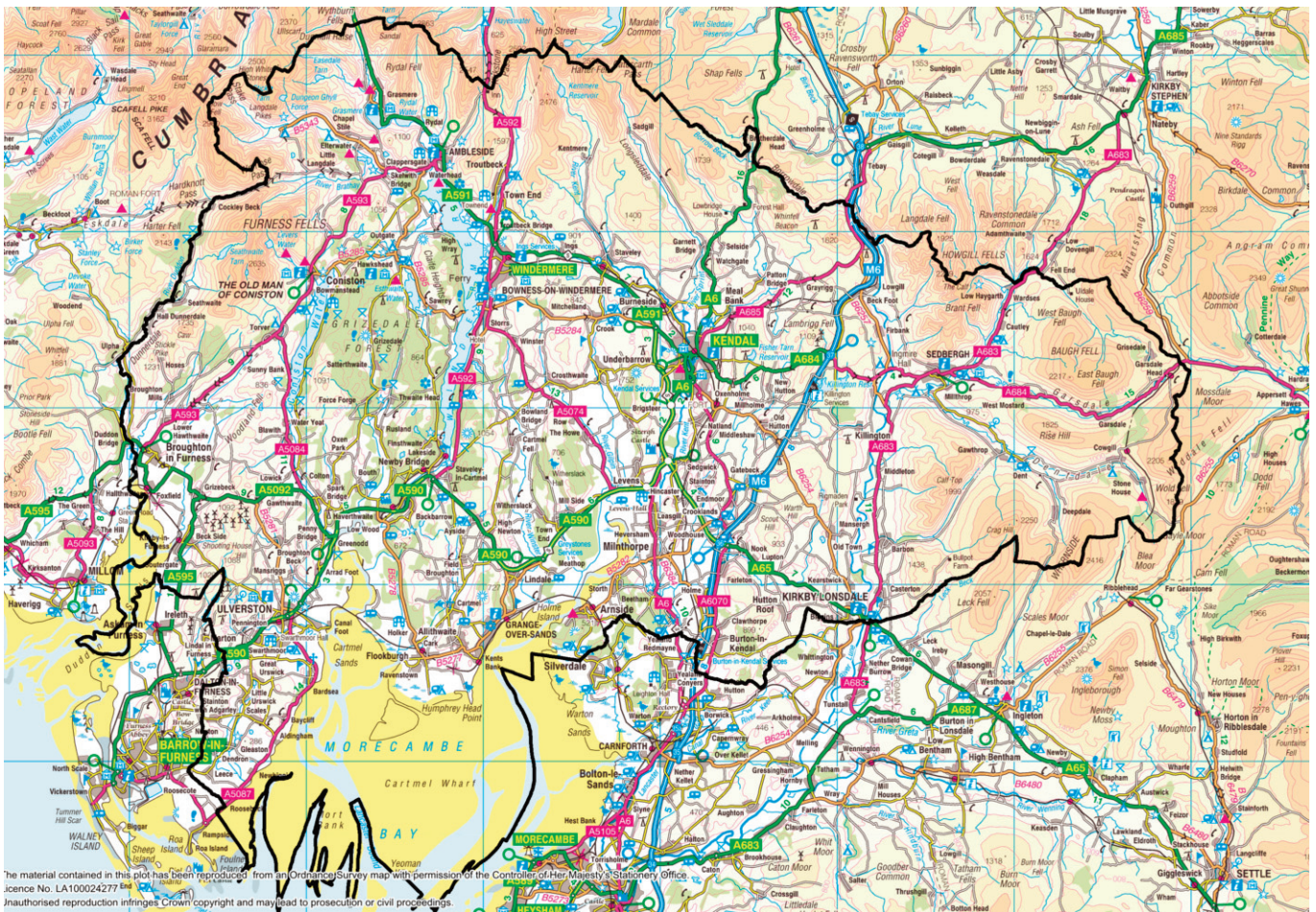
We welcome all constructive comments, so please write to Parking Services, South Lakeland District Council, Lowther St, Kendal LA9 4UQ, or email [parking@southlakeland.gov.uk](mailto:parking@southlakeland.gov.uk).

**Councillor Graham Vincent**  
Economy Portfolio Holder

## Introduction

South Lakeland is situated in the south of Cumbria, and large parts of the district fall within the Lake District and Yorkshire Dales National Parks and the Arncliffe/Silverdale Area of Outstanding Natural Beauty, embracing a wide variety of landscapes and spectacular scenery. The district also has a strong cultural tradition which is a major strength and attraction for many visitors. The Council's headquarters are situated in the ancient market town of Kendal on the banks of the River Kent.

South Lakeland itself covers a total area of 600 square miles of picturesque villages, lakes, rivers and mountains, and includes some of Cumbria's most attractive towns like Bowness-on-Windermere, Windermere, Ambleside, Grasmere, Grange-over-Sands, Kirkby Lonsdale and Sedbergh.



## South Lakeland area

### Facts and figures

South Lakeland District Council has a population of 103,700 but this number is boosted by eight million domestic and international visitors a year.

27% of the population is aged over 60 compared with the national average of 21%.

The average age is 43 compared with 39 in England and Wales. 18.6% of the population are retired here compared with the national average of 13.6%.

## Purpose of report

Although parking charges and restrictions are not popular, poor or non-existent parking controls can have a negative impact on traffic flow and business. The report will explain how the parking service helps communities and how it is part of the area's economic development by having a direct economic return that assists with the delivery of other council services.

There are particular stresses in this area from an ageing population and spikes in the number of visitors. We will show how we address this by:

- balancing the parking needs of the local population/workers travelling to the area with the demands of a large number of visitors
- facilitating parking for users of our car parks and encouraging compliance and acceptance of the parking regulations
- helping communities and organizers with festivals and events held throughout the year

The report also includes useful information about our car parks. The Council's parking enforcement policy is explained, and the appeals' process for penalty charge notices.

Statistical information is provided on parking finances, enforcement and appeals.

This area was badly hit by extraordinary flooding from Storm Desmond on 5/6 December 2015. This report will explain how the parking department reacted positively to the devastating effects.



## Our parking policy

### Car parks



### Facts and figures

SLDC enforces parking activity on 50 car parks, some of these are directly owned by the Council, or by other organisations such as Booths supermarket.

Most are pay-and-display but there are other types such as disc, permit or Blue Badge display.

The pay-and-display machines are Metric Aura Elite, and the web-based back office system can show faults immediately as they occur.

There is a total of 3,438 designated pay-and-display spaces in SLDC car parks.

We have a free car park in Ambleside for HGV/PSVs.

There is a continual programme of refurbishment of car park surfaces and furniture.

Most of our pay-and-display car park machines accept a number of different payment options. Coin, debit/credit card and Contactless.

Most of our pay-and-display car parks have a pay-by-phone option as well.

There are two multi-storey car parks including a pay-on-exit car park.

Coaches parked in designated coach bays in specified car parks have free parking.

Blue Badge holders get one hour's free parking on top of the tariff paid.



There is further information about SLDC car parks in Appendices 2 and 3.

## Car parks policy

We aim to:

- put in place measures to maintain and improve the use and condition of existing car parks.
- continue to explore opportunities to cater for specific and seasonal demands and seek to work in partnership with other organisations at weekends and during holidays.
- look for suitable opportunities for small scale and informal “park and walk” and “park and ride” sites on the edges of towns and villages.
- try to increase the amount of short-stay spaces in car parks (up to four hours) and look at ways of reducing long-stay parking in town centres.
- look for opportunities to improve access and sign-posting to car parks – particularly where it will avoid an approach via busy shopping and pedestrian streets.
- work in partnership with the County Council and other agencies in the provision of car parking and pricing.

## Condition and appearance of car parks

We will:

- carry out an annual review of the car parks and where appropriate set out proposals in a business plan for resurfacing, improving lighting and security, boundary treatments and landscaping, signposting and interpretation, upgrading ancillary facilities and pay machines.
- set aside a proportion of the annual income from car parks for their necessary upkeep and improvement.

## Car parking charges

We will:

- annually consider our fees and charges for car parking in line with our Medium Term Financial Plan and set charges at levels that are competitive with neighbouring towns and cities, but which do not act to suppress the local economy.

We will not:

- introduce increases to car parking charges to a level to discourage the use of cars in the short term. (This approach will be reviewed when attractive alternative ways of travelling into towns are available in line with government policy on integrated transport systems)



Free district-wide car parking provision will normally be limited to Sundays in the run up to the Christmas holidays.

## Annual permits

The availability and pricing of parking permits are reviewed annually.



### Facts and figures

3 and 7 day passes can be purchased from the pay-and-display machines and pay-by-phone.

They are transferable and can be used on different SLDC car parks throughout the district

Annual permits can be used in 36 car parks across 10 towns, there are three types:

- Standard with one registration
- Transferable with two registrations
- Business with no specified registration

The Milnthorpe permit can be used in 2 car parks in the village.

The Ferry Nab permit is for use in this car park predominantly for boat-users

Hotels, guest house and holiday home owners can have multiple business permits and these are an attractive selling point when letting rooms or properties

Permits can be bought by telephone/post and online. Payments options include monthly direct debit.

These permits show the council has provided a range of cost-effective and flexible options for parking, useful for residents, workers and visitors.

## Civil Parking Enforcement

The number of cars on the road has increased year-on-year to around 32 million, and this has implications for accessibility, safety and infrastructure. Illegally parked vehicles can cause congestion and can have a detrimental impact on the economic prosperity of an area by discouraging visitors. The benefits of having parking controls is that it can help to reduce pollution and increase the turnover of space availability.

SLDC adopted decriminalised parking in 2002. The Council exercises its powers under the Off-Street Parking Places Order 2004 (as amended), to enforce the regulations on car parks (off street). We operate in accordance with the Traffic Management Act (TMA) 2004 (as amended). The TMA requires local authorities to manage their network to reduce congestion and disruption.

Despite some popular misconceptions, the authority does not undertake enforcement as a revenue-raising exercise, but compliance with parking regulations is its desired outcome so motorists are deterred from parking illegally and a safer environment for all users is created.

Our policy aims to:

- be consistent with the national and county guidelines
- improve the quality and accessibility of public transport by discouraging the use of cars where road conditions and public transport facilities justify this
- take into account the requirements of local residents, shops and businesses
- monitor the effectiveness and value of parking controls and responding to the public's needs
- make sure car parks are available for use by motorists and not blocked by illegally parked vehicles
- use an appeals' system that is acceptable to the Traffic Penalty Tribunal and operates under the council's guidance policy, for the enforcement and cancellation of penalty charge notices. The policy is on the council website, on the parking pages.

Cumbria County Council regulates parking on-street. The Police have retained powers to enforce all areas for obstruction, and are also responsible for trunk roads.



## Penalty Charge Notices (PCNs)

A penalty will only be issued if a vehicle has parked in contravention of the regulations.

The fewer penalties being issued may mean better compliance and that parking restrictions are working.



## Facts and figures

Six full-time Civil Enforcement Officers patrol the car parks.

The rota operates seven days a week and includes Bank Holidays.

All are directly employed by SLDC.

They do not have targets and do not have performance-related incentives.

They have body worn cameras for extra protection and enhanced evidence capture.

They use Dolphin handheld computers.

Discretion is the responsibility of admin staff, and not the CEO. Once a penalty has been issued, the officer cannot withdraw it.

## Facts and figures

5,153 PCNs were issued in SLDC 2015-16.

PCN envelopes are placed on the windscreen or handed to the driver unless a driver deliberately drives away.

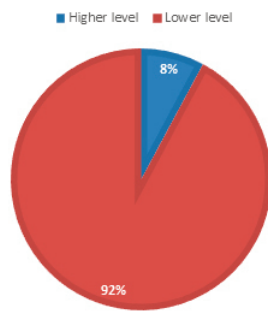
The registered keeper of a vehicle is always the person liable for the PCN, and not the driver.



## Contraventions

Differential penalties were established by government in the Traffic Management Act 2004, depending on the seriousness of the contravention. For example, an over-stay on a car park is a 'lower' contravention and parking in a space for the disabled without a valid Blue Badge is a 'higher' contravention. Higher and lower contraventions are £50.00/£70.00 respectively.

CONTRAVENTION LEVEL BREAKDOWN 2015-16



The vast majority of contraventions are lower level, as can be seen above.

A list of the contravention codes used by the council is contained within Appendix 1.

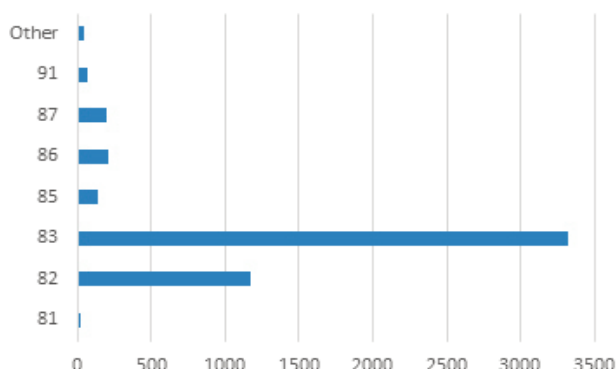
A full list of parking contraventions is on the PATROL (Parking and Traffic Regulations outside London) website: [www.patrol-uk.info](http://www.patrol-uk.info).

In common with many off-street authorities, most penalties in SLDC are issued for contravention codes 82 (parked after expiry of pay-and-display ticket) and 83 (parked without a valid pay-and-display ticket) as illustrated below:

## Contravention codes

- 81 Parked in restricted area of car park
- 82 Expired pay and display ticket
- 83 No valid pay and display ticket
- 85 No valid permit displayed
- 86 Not parked correctly in space
- 87 No Blue Badge displayed
- 91 Invalid class of vehicle
- Other

## Number of contraventions by code



## Ways in which we have facilitated parking in our car parks so motorists can avoid being penalised:

- We have made it easier for motorists to top-up their parking when away from the car park, by enabling 'Pay-by-Phone' in most of our car parks. Once an account has been set up, text reminders showing parking time is due to expire are sent to the motorist, preventing the issue of a penalty, and making their stay easier because parking time can be extended from a location away from a car park.
- We have introduced short-stay passes for 3 and 7 days which can be purchased at the pay-and-display machines, and which are transferable across different car parks
- We offer a choice of parking permits at a reasonable price which can be used in a number of different car parks, which are convenient and cost-effective.
- We have introduced an 'early bird' tariff at our pay-on-exit car park, which is popular with workers.
- We have enabled payment of parking permits by monthly direct debit
- We recommend purchasing enough time at the machine to avoid receiving a penalty. For an extra £1, it is possible to extend a stay from 6 hours to all day.

## SLDC's appeal process

Although receiving a parking penalty can be annoying or upsetting, we try to respond in a timely manner to all written appeals. We always treat each individual case on its own merits. We will follow parking policy for all motorists to ensure consistency and fairness.

Details of SLDC's policy for the enforcement and cancellation of penalties are available on: [www.southlakeland.gov.uk/parking-and-travel/parking/penalty-charge-notice/challenging-a-penalty-charge/](http://www.southlakeland.gov.uk/parking-and-travel/parking/penalty-charge-notice/challenging-a-penalty-charge/)

There is a flow chart of the appeals' process at Appendix 4.

After a penalty is issued, the motorist can pay at the discount rate of 50% reduction within 14 days of the date of issue. We also offer the discount

rate for another 14 days when a motorist appeals and their appeal is rejected.

A written appeal can be made at three stages:

1. An informal challenge can be made as soon as the penalty has been issued to the Council before the issue of a Notice to Owner (NtO)
2. A formal representation can be made to the Council after a NtO is issued, and before a Charge Certificate is generated
3. An appeal can be made to the Traffic Penalty Tribunal (TPT) after a Notice of Rejection of Representations is received.

The TPT is independent from the Council and trained lawyers will decide on cases. Cases can be heard in person, by telephone and by post. An on-line appeals' process called FOAM (Fast Online Appeal Management) is being rolled-out across England and Wales by the Tribunal. There is more information about the TPT at: [www.trafficpenaltytribunal.gov.uk/](http://www.trafficpenaltytribunal.gov.uk/).

If cases remain unpaid, they are registered at the Traffic Enforcement Centre, which is a court set up to deal with parking penalties. Debts are eventually passed to bailiff companies to collect. The Council uses two bailiff companies – Jacobs and Equita. Bailiff companies have to abide by legislation contained within the Taking Control of Goods (Fees) Regulations 2014.

### Different ways to appeal or pay a penalty

**Written appeals can be made:**

- By post
- By email
- By online appeals' form
- By completing a form at our Reception

We aim to reply within five working days, and will send replies by post to UK addresses

Appellants are encouraged to send in copies of evidence to support their case with their appeals. We don't recommend sending originals. Evidence can be photocopied at our Reception.

**Payment can be made:**

- On the internet portal
- By automated telephone service
- By cheque or postal order
- In person at South Lakeland House reception
- By telephone with parking admin staff

## Statistical information on PCNs for 2014-15 and 2015-16

	2014-15	2015-16
Number of higher level PCNs issued	450	405
Percentage of higher level PCNs issued	8.46%	7.86%
Number of lower level PCNs issued	4,871	4,748
Percentage of lower level PCNs issued	91.53%	92.14%
Total number of PCNs issued	5,321	5,153
Number of PCNs paid at discount rate	3,131	2,790
Number of PCNs paid at non-discount rate	1,330	1,140
Total number of PCNs paid	4,461	3,930
Percentage of PCNs paid	84%	76%
Total number of PCNs unpaid	347	436
Number of Charge Certificates registered at TEC	365	359
Number of informal challenges	1,063	1,348
No of formal representations	92	69
No of write-offs	108	76
No of appeals to TPT	9	7
Percentage of appeals to TPT	0.17%	0.14%
No of appeals allowed	3	2
Percentage of appeals allowed	33%	29%
No of appeals dismissed	6	4
Percentage of appeals dismissed	67%	57%
No of appeals not contested	0	1
Percentage of appeals not contested	n/a	14%

## What parking has done to support the community in the last twelve months

The department has helped to support local events throughout the year, offering free or concessionary parking. We have worked in partnership with a number of different organisations and charities. This forms part of parking's contribution to the economic well-being of the area. Here are some of the larger events we were able to help with last year:

### Edwardian Festival, Grange over Sands

This popular annual event took place on Saturday 13 June 2015, and the Council enabled the free use of Berners Close car park for the whole day.



### Kendal Festival of Food

The Lake District area has a growing reputation for the quality of its food, with many locally-produced, organically-grown products as well as iconic brands like Kendal Mint Cake. The Council was pleased to facilitate parking for the exhibitors for the event held on 12 and 13 March 2016.



## Kendal Mountain Festival

The Festival is the UK's premier mountain film festival held in the Kendal Brewery Arts Centre. The Council provided free parking in a Kendal car park for the four-day event in November 2015.



## Kendal Business Improvement District

In partnership with the Kendal Business Improvement District, the Council arranged a number of reduced or free parking dates between October and December across the District.



## Parking initiatives in 2015-16

Here are some of the new things that have happened this year:

### Westmorland Shopping Centre car park 'Early Bird' tariff

In our main multi-storey car park in Kendal, we introduced a new tariff. Vehicles arriving before 9am were only charged £2.20 for all day parking instead of the normal rate of £6.00.

## Early Bird Parking Tariff

### South Lakeland District Council

#### Westmorland Multi-Storey Car Park only

Arrive between 7am and 9am  
(Monday-Saturday) and

**pay only £2.20**

to park until 7pm that day

## Permit for Milnthorpe

An annual permit was added to the list of permits on offer to the public. This enabled parking in the two pay-and-display car parks in the village.

The permit works out at just less than half the price of our standard annual permit, and has proved popular with residents and workers.



### Motorhomes at Hampsfell Rd car park, Grange over Sands

We have created three spaces specifically for motorhomes at this car park in the centre of Grange over Sands, which is a popular holiday town.



### Electric Charging points

OLEV charge points have been installed in three car parks in Ambleside, Ulverston and Kirkby Lonsdale

The service provider is Charge Point Genie.



### New signs

A rolling programme of car park sign replacement was started. Detailed information on facilities with town maps are presented.

This was done in partnership with town and parish councils. So far, we have installed new signs in Kendal and the Lakes.





## Floods in December from Storm Desmond

The flooding on the weekend of 5/6 December was unprecedented in South Lakeland, and was the worst in Kendal for over 50 years. Around 1900 residential and 350 commercial properties were flooded. Staff from the department helped to deal with flood-related matters.

Our car parks were inspected for damage after the floods and relatively minor remedial work was needed.

Charges were suspended for a few weeks. The Council relaxed rules on a car park in Kendal up to the beginning of January for people to access the food bank, allowing 30 minutes' free parking.

### Red Bank Rd Grasmere

The village was badly hit by flooding and became a virtual cul-de-sac following a landslide truncating the A591 route linking the Northern and Southern Lakes.

Our car park was free to use from 7 December to 31 January. A special tariff of £1.50 for all-day parking was then introduced to help businesses, which lasted until the A591 re-opened in May.

### Rydal Rd, Ambleside

The car park was flooded, however the effects were minimal.

Contractors had to carry out a full assessment of the access bridge over Stock Beck.



Debris left after flooding on Rydal Rd car park, Ambleside.



### Ferry Nab car park, Bowness

The car park is located close to the lake and the Lake Wardens' office was badly flooded. The Lake Wardens had to operate from a portakabin for months.

The car park was swept by a contractor.



## Culvert repairs

Eight car parking spaces were cordoned off after damage was discovered in an underground culvert under Brewery St car park, Ulverston.

The Environment Agency undertook the repair work.

Height restriction frames were erected at the car park entrance and exit to limit the weight loading and prevent heavy vehicles crossing the culvert.

## Financial report for parking

### Facts and figures

There are strict rules established by Government that stipulate how surplus parking funds are spent, but there are differences between on and off-street parking

Any surpluses from on-street parking and both on and off-street enforcement must be used in accordance with section 55 of the Road Traffic Regulation Act 1984. This means that any income remaining after enforcement costs must be used for transport.

Income from off-street parking fees and charges can be for general use by the local authority.

SLDC only operates off-street car parks and enforcement of them.

This authority has to balance the parking needs of residents plus a much-increased transient population visiting the area.

We are always looking at ways of improving use of our car parks, such as increasing capacity of underused car parks.

There has been no overall increase in tariffs since 2011-12 and lower charges or new tariffs have been established with the aim of making best use of resources and reducing congestion. For example, we have introduced an 'Early Bird' tariff in Westmorland Shopping Centre car park saving £3.80 on the daily rate, and set a tariff of £1.50 for all-day parking in a car park in Grange-over-Sands, saving £4.50.

Any surplus funds raised from off-street parking facilities after expenditure including car park maintenance and improvement, are used to offset the costs to the Council of providing services to the public, which would otherwise have to be met through Council Tax.



Total car park income and expenditure

2014-15		2015-16	
	£		£
<b>Off Street Parking Income</b>		<b>Off Street Parking Income</b>	
Off St Parking Income	3,886,826	Off St Parking Income	4,130,818
Off St PCN Income	139,560	Off St PCN Income	120,705
Other Off St Parking Income	92,607	Other Off St Parking Income	87,633
<b>Total Off St Parking Income</b>	<b>4,118,993</b>	<b>Total Off St Parking Income</b>	<b>4,339,156</b>
<b>Off Street Parking Direct Costs</b>		<b>Off Street Parking Direct Costs</b>	
Civil Enforcement	312,502	Civil Enforcement	320,215
Admin, appeals, debt recovery and maintenance	1,525,850	Admin, appeals, debt recovery and maintenance	1,884,668
Capital charges	68,417	Capital charges	464,391
Other direct costs	149,256	Other direct costs	170,342
Total Off St Direct Costs	<b>2,062,968</b>	Total Off St Direct Cost	<b>2,839,616</b>
<b>Surplus/Deficit</b>	<b>2,062,968</b>	<b>Surplus/Deficit</b>	<b>1,499,540</b>



## Appendix 1

### Contraventions used by SLDC

Code	Contravention	Diff Level	Charge
80	Parked for longer than permitted	lower	£50.00
81	Parked in a restricted area in a car park	higher	£70.00
82	Parked after the expiry of paid for time	lower	£50.00
83	Parked in a car park without clearly displaying a valid pay and display ticket	lower	£50.00
85	Parked in a permit bay without clearly displaying a valid permit	higher	£70.00
86	Not parked correctly within the markings of a bay or space	lower	£50.00
87	Parked in a designated disabled person's parking place without displaying a valid disabled person's badge in the prescribed manner	higher	£70.00
91	Parked in a car park or area not designated for that class of vehicle	higher	£70.00
92	Parked causing an obstruction	higher	£70.00
93	Parked in a car park when closed	lower	£50.00
94	Parked in a pay & display car park without clearly displaying two valid pay and display tickets when required	lower	£50.00

## Appendix 2

### List of car parks enforced by SLDC

		Owned by SLDC	No of spaces	No of Blue Badge spaces	Pay and display	Charges apply	Notes
<b>Ambleside</b>	King St	Y	29	3	Y	Every day except Weds	Closed for market day Weds
	Lake Rd	Y	48	3	Y	Every day	
	Low Fold	Y	44	3	Y	Every day	
	Rothay Holme	Y			N	N	For HGVs and PSVs
	Rydal Rd	Y	171	10	Y	Every day	
	Miller Bridge	N			Y	Every day	
<b>Bowness on Windermere</b>	Braithwaite Fold	Y	n/a	11	Y	Every day	Open Easter to 31 October
	Ferry Nab	Y	124	9	Y	Every day	Boat users car park
	Glebe Rd	Y	128	8	Y	Every day	
	Rayrigg Rd	Y	176	12	Y	Every day	
	Quarry Mount	Y	36	3	Y	Every day	
<b>Windermere</b>	Broad St	Y	97	7	Y	Every day	
	Rayrigg Meadow	Y	n/a		Y	Every day	
<b>Grasmere</b>	Red Bank Rd	Y	77	6	Y	Every day	
<b>Kendal</b>	Blackhall Rd	Y	81	5	Y	Every day	
	Dowker Lane	N	82	5	Y	Every day	
	Library Rd	Y	49	4	Y	Every day	
	Westmorland Shopping Centre	N	627	32	N	Every day	Pay on exit
	South Lakeland House	Y	193	13	Y	Every day*	Lower two levels are closed Sunday
	Peppercorn Lane	Y	49	3	Y	Every day	
	Sandes Ave	Y	20	2	Y	Every day	
	Highgate	Y	n/a		Y	Every day	
	Low Fellside	Y	n/a		N	Every day	
	Kendal Parish Church	N	n/a		Y	Mon-Sat	
	Booths	N	144	9	Y	Every day	
	Wainwright's Yard	N	20		Y	Every day	
	Kendal Museum	N	n/a		Y	Every day	
	Brewery Arts Centre	N	n/a		Y	Every day	
Kendal College main campus and Wildman St	N	n/a		Y	Every day		

		Owned by SLDC	No of spaces	No of Blue Badge spaces	Pay and display	Charges apply	Notes
<b>Ulverston</b>	Brewery St	Y	84	6	Y	Every day	
	Buxton Place	Y	120	7	Y	Every day	
	Daltongate	Y	34	4	Y	Every day	
	Stockbridge Lane	Y	81	3	Y	Every day	
	The Gill	N	43	3	Y	Every day	
	Theatre St	Y	44	3	Y	Every day	
<b>Grange over Sands</b>	Berners Close	Y	n/a		Y	Every day	
	Hampsfell Rd	Y	24	2	Y	Every day	
	Kents Bank Rd	Y	56	3	Y	Every day	
	Main St	Y	84	6	Y	Every day	
	Windermere Rd	Y	65	4	Y	Every day	
<b>Kirkby Lonsdale</b>	Market Square	Y	22	2	Y	Every day except Thurs	Closed for Market day Thurs
	New Rd No 1	Y	41	3	Y	Every day	
	New Rd No 2	N	54	4	Y	Every day	
	Booths	N	154	7	Y	Every day	
<b>Milnthorpe</b>	Milnthorpe Square	N	n/a		N	Every day except Friday	Disc parking
	Park Rd	Y	54	3	Y	Every day	
	Beetham Rd	Y	49	3	Y	Every day	
<b>Sedbergh</b>	Joss Lane	N	n/a		Y	Every day	
	Loftus Hill	N	n/a		Y	Every day	
<b>Other</b>	Arnside/Storth Embankment	N	n/a		N	Every day	Blue Badge only car park

## Appendix 3 Car park charges

### Ambleside

One hour free on top of time purchased for Blue Badge holders apart from Miller Bridge, where normal charges apply.

No public parking at King Street at Wednesday (Market Day).

	King Street	Lake Road	Low Fold	Miller Bridge	Rydal Road
	Short Stay	Multi-Tariff	Multi-Tariff	Multi-Tariff	Multi-Tariff
	8am to 6pm	8am to 8pm	8am to 8pm	8am to 9pm	8am to 8pm
Up to 1 hour	£1.50	£1.50	£1.50	£1.50	£1.50
Up to 2 hours	£3.00	£3.00	£3.00	£3.00	£3.00
Up to 3 hours	£4.00	£4.00	£4.00	£4.00	£4.00
Up to 4 hours	£5.00	£5.00	£5.00	£5.00	£5.00
Up to 6 hours	n/a	£6.00	£6.00	£6.00	£6.00
Up to 12 hours	n/a	£7.00	£7.00	n/a	£7.00
Up to 13 hours	n/a	n/a	n/a	£7.00	n/a

### Bowness-on-Windermere

One hour free on top of time purchased for Blue Badge holders.

	Braithwaite Fold	Ferry Nab	Glebe Road	Quarry Mount	Rayrigg Road
	Long stay	Multi-Tariff	Long Stay	Short Stay	Multi-Tariff
	8am to 8pm	8am to 8pm	8am to 8pm	8am to 6pm	8am to 8pm
Up to 1 hour	n/a	£1.50	n/a	£1.50	£1.50
Up to 2 hours	n/a	£3.00	n/a	£3.00	£3.00
Up to 3 hours	£4.00	£4.00	£4.00	£4.00	£4.00
Up to 4 hours	£5.00	£5.00	£5.00	£5.00	£5.00
Up to 6 hours	£6.00	£6.00	£6.00	n/a	£6.00
Up to 10 hours	n/a	£7.00	n/a	n/a	n/a
Up to 12 hours	£7.00	£8.00	£7.00	n/a	£7.00

## Grange-over-Sands

One hour free on top of time purchased for Blue Badge holders.

	Berners Close	Hampsfell Road	Kents Bank Road	Main Street	Windermere Road
		Multi-Tariff	Multi-Tariff	Multi-Tariff	Multi-Tariff
	8am to 6pm	8am to 6pm	8am to 6pm	8am to 6pm	8am to 6pm
Up to 30 minutes	£1.20 for all day parking	n/a	£0.20	n/a	n/a
Up to 1 hour		£1.20	£1.20	£1.20	£1.20
Up to 2 hours		£2.20	£2.20	£2.20	£2.20
Up to 3 hours		£3.20	£3.20	£3.20	£3.20
Up to 4 hours		£3.90	£3.90	£3.90	£3.90
Up to 6 hours		£5.00	£5.00	£5.00	£5.00
Up to 10 hours		£6.00	£6.00	£6.00	£6.00

## Grasmere

One hour free on top of time purchased for Blue Badge holders.

	Red Bank Road
	Multi-Tariff
	8am to 6pm
Up to 1 hour	£1.50
Up to 2 hours	£3.00
Up to 3 hours	£4.00
Up to 4 hours	£5.00
Up to 6 hours	£6.00
Up to 10 hours	£7.00

## Kendal

	Westmorland Shopping Centre	Notes
Up to 1 hour	£1.20	Arrive before 9am and pay £2.20 for all day.
Up to 2 hours	£2.20	
Up to 3 hours	£3.20	
Up to 4 hours	£3.90	One hour free on top of time purchased for Blue Badge holders.
Up to 5 hours	£5.00	
Up to 10 hours	£6.00	

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## Kendal

One hour free on top of time purchased for Blue Badge holders apart from:

- Booths Supermarket: Blue Badge holders free parking
- Brewery Arts Centre: Blue Badge holders free parking up to 3 hours, normal tariff thereafter
- Parish Church: Blue Badge holders free parking

Brewery Arts Centre: Motorcycles free in motorcycle bays, normal tariff in car bays.

Parish Church: free parking on Sundays.

	Blackhall Road	Booths Supermarket	Brewery Arts Centre	Dowkers Lane	Highgate (Bowman)	Parish Church
	Multi-Tariff	Short Stay (Shopper)	Multi-Tariff	Short Stay	Long Stay	Multi-Tariff
	8am to 6pm	8am to 6pm	Payable 24 hours	8am to 6pm	8am to 6pm	8am to 6pm
Up to 1 hour	£1.20	£1.20	£1.20	£1.20	£1.20	£1.20
Up to 2 hours	£2.20	£2.20	£2.20	£2.20	£2.20	£2.20
Up to 3 hours	£3.20	£3.20	£3.10	£3.20	£3.20	£3.20
Up to 4 hours	£3.90	£3.90	£4.00	£3.90	£3.90	£3.90
Up to 6 hours	£5.00	n/a	n/a	n/a	£5.00	£5.00
Up to 10 hours	£6.00	n/a	n/a	n/a	£6.00	£6.00
Up to 24 hours	n/a	n/a	£7.00	n/a	n/a	n/a
Overnight (6pm-9am)	n/a	n/a	£1.20	n/a	n/a	n/a

One hour free on top of time purchased for Blue Badge holders apart from:

- Kendal Museum: Blue Badge holders free parking for up to 3 hours, normal tariff thereafter

South Lakeland House: Car park gates open at 7am, close at 6.30pm. Lower two levels closed all day Sunday.

	Library Road	Peppercorn Lane	Kendal Museum	Sandes Avenue	South Lakeland House
	Long Stay	Short Stay	Payable 24 hours	Multi-Tariff	Multi-Tariff
	8am-6pm	8am-6pm		8am-6pm	8am-6pm
Up to 30 minutes	n/a	£0.50	n/a	n/a	n/a
Up to 1 hour	n/a	£1.20	£1.00	£1.20	£1.20
Up to 2 hours	n/a	£2.20	£2.00	£2.20	£2.20
Up to 3 hours	£3.20	£3.20	£3.00	£3.20	£3.20
Up to 4 hours	£3.90	£3.90	n/a	£3.90	£3.90
Up to 6 hours	£5.00	n/a	n/a	£5.00	£5.00
Up to 10 hours	£6.00	n/a	n/a	£6.00	£6.00
Up to 24 hours	n/a	n/a	£5.00	n/a	n/a



## Kirkby Lonsdale

One hour free on top of time purchased elsewhere, apart from:

- Booths Supermarket: Blue Badge holders free parking

No public parking at Market Square on Thursday (Market Day).

	<b>Booths Supermarket</b>	<b>Market Square</b>	<b>New Road No.1</b>	<b>New Road No.2</b>
	Short Stay (Shoppers)	Short Stay	Short Stay	Multi-Tariff
	8am to 6pm	8am to 6pm	8am to 6pm	8am to 6pm
Up to 30 minutes	n/a	n/a	£0.20	n/a
Up to 1 hour	£1.20	£1.20	£1.20	£1.20
Up to 2 hours	£2.20	£2.20	£2.20	£2.20
Up to 3 hours	£3.20	£3.20	£3.20	£3.20
Up to 4 hours	£3.90	£3.90	£3.90	£3.90
Up to 6 hours	n/a	n/a	n/a	£5.00
Up to 10 hours	n/a	n/a	n/a	£6.00

## Milnthorpe

One hour free on top of time purchased for Blue Badge holders.

Disc parking at Milnthorpe Square car park.

	<b>Beetham Road</b>	<b>Park Road</b>
	Multi-Tariff	Multi-Tariff
	8am to 6pm	8am to 6pm
Up to 1 hour	£1.00	£1.00
Up to 2 hours	£2.00	£2.00
Up to 3 hours	£3.00	£3.00
Up to 4 hours	£4.00	£4.00
Up to 10 hours	£5.00	£5.00

## Sedbergh

Market Day at Joss Lane on Wednesdays.

	<b>Joss Lane</b>	<b>Loftus Hill</b>
	Multi-Tariff	Multi-Tariff
	9am to 6pm	9am to 6pm
Up to 1 hour	£0.70	£0.70
Up to 2 hours	£1.50	£1.50
Up to 3 hours	£2.50	£2.50
Up to 4 hours	£3.00	£3.00
Up to 9 hours	£4.50	£4.50

## Ulverston

One hour free on top of time purchased for Blue Badge holders.

	<b>Brewery Street</b>	<b>Buxton Place</b>	<b>Daltongate</b>	<b>Stockbridge Lane</b>	<b>Theatre Street</b>	<b>The Gill</b>
	Multi-Tariff	Multi-Tariff	Multi-Tariff	Multi-Tariff	Multi-Tariff	Multi-Tariff
	8am to 6pm	8am to 6pm	8am to 6pm	8am to 6pm	8am to 6pm	8am to 6pm
Up to 1 hour	£1.20	£1.20	£1.20	£0.20	£1.20	£1.20
Up to 2 hours	£2.20	£2.20	£2.20	£0.40	£2.20	£2.20
Up to 3 hours	£3.20	£3.20	£3.20	£0.60	£3.20	£3.20
Up to 4 hours	£3.90	£3.90	£3.90	£0.80	£3.90	£3.90
Up to 6 hours	£5.00	£5.00	£5.00	n/a	£5.00	£5.00
Up to 10 hours	£6.00	£6.00	£6.00	n/a	£6.00	£6.00
All day	n/a	n/a	n/a	£1.00	n/a	n/a

## Windermere

One hour free on top of time purchase for Blue Badge holders.

	<b>Broad Street</b>	<b>Rayrigg Meadow</b>
	Multi-Tariff	Multi-Tariff
	8am to 8pm	8am to 8pm
Up to 1 hour	£1.50	£1.50
Up to 2 hours	£3.00	£3.00
Up to 3 hours	£4.00	£4.00
Up to 4 hours	£5.00	£5.00
Up to 6 hours	£6.00	£6.00
Up to 12 hours	£7.00	£7.00

Appendix 4

Penalty Charge Notice Appeals' Process

